

## GreenPriority

### Frequently Asked Questions:

- **What is Green Priority?**

Green Priority is a loyalty program for Greenway Partners and Clients, which gives additional bonuses for personal purchases from 25 PV per period.

- **When does the Green Priority Program start?**

From 7 July 2021.

- **In order for a person to start using the Green Priority Loyalty Program, do they need to be registered as a Client? Will all his/her purchases go to my Personal Volume?**

In order for a person to use the Loyalty Program and receive bonuses, register him/her as a Client. After that, when the Client makes orders, all his/her purchases will go to your Personal Volume.

- **How does the Client get into the Loyalty Program?**

It is enough for a registered Client to make personal purchases from 25 PV per period, and he/she automatically becomes a member of the Program.

- **How can a Partner participate in the Loyalty Program?**

Make personal purchases from 25 PV per period, and you will automatically become a member of the Program.

- **How can I find out the amount of my Loyalty Bonus?**

In your Personal Account, you will see an indicator that will reflect the current bonus amount and the number of periods in the Program.

- **How to increase the Loyalty Bonus?**

Make personal purchases with a total volume of 25 PV in each period.

- **How to stay in the Loyalty Program?**

Make at least one order for 1 PV in each period.

- **Will the Loyalty Bonus be accrued for the month if I made the order for 20 PV?**

No, the Loyalty Bonus is accrued only for periods with personal purchases from 25 PV.

- **The partner has made over 200 PV. Will he/she receive a Loyalty Bonus this month? What will happen to the amount of his Loyalty Bonus?**

The Partner will be accrued with a Gift Bonus instead of a Loyalty Bonus. The period will be counted as a period of continuous activity in the Loyalty Program.

- **If I place an order for 0 PV, will I be removed from the Loyalty Program?**

No, you will remain in the program, but the amount of the Loyalty Bonus will be reset and the Program will start over.

- **Will the Client be able to receive a 10% bonus on the Gift Account?**

Yes, after three months of continuous activity.

- **Is it necessary to be a Client to participate in the Loyalty Program?**

Partners and registered Clients will be able to participate in the Loyalty Program. The main condition is to make personal purchases in the amount of 25 PV per period.

- **If I register a Client in June, will he/she be included in the new Loyalty Program for Clients?**

The client will get into the Loyalty Program automatically after placing an order or orders for a total amount of 25 PV per period.

- **If a Client has accumulated 20% Loyalty Bonus, and then made 0 activity in one of the periods, what happens?**

The bonus amount will return to the original 5% and the accumulation will start over.

- **Can a Partner participate in the Loyalty Program?**

Yes, both Partners and Clients can participate in the Loyalty Program.

- **To participate in the program, you need to buy at least 25 PV every month? And if you missed, re-counting?**

To participate in the program is enough to make any purchase in the period (from 1 PV). In order to receive the Loyalty Bonus and raise it, you need to make personal purchases for 25 PV per period.

- **If 100 PV in PV in June, then start with 10%, right?**

Yes, that's right.

- **Can Partners who must be annulled at the close of the "June" period automatically become Clients?**

Yes, at the end of the "June" period, all Partners who are subject to annulment automatically become Clients.

- **Can I spend gift bonuses in another country?**

Loyalty Program bonuses can only be used in your own country.

- **Does the Partner still have gift bonuses?**

Yes, gift bonuses for Personal Volume over 200 PV and over 500 PV remain. The rest of the gift bonuses are transferred to the Loyalty Program.

- **Can we talk about the Green Priority Loyalty Program as discounts or gift bonuses?**

The Green Priority program is designed to provide gift bonuses, not discounts.

- **Will the GFTs already in existence be converted to currency?**

Yes, GFTs will be converted to your country's currency at the rate specified in the Marketing Plan.

- **Will the 50 PV activity be canceled for Partners?**

No, 50 PV is the activity required to access the Marketing Plan rewards. The activity of 25 PV entitles Partners only to maintain the agreement, sign new Partners and Clients, receive a Loyalty Bonus, but does not give the right to receive network rewards.

- **What is the point of registering Clients if Partners can also make 25 PV and get access to the Loyalty Program?**

If a person expresses a desire to use the company's products but does not want to build a structure as a Partner, you can offer him/her to register as a Client and become a part of the Loyalty Program in order to receive client bonuses. In addition, his/her purchases will go to your Personal Volume.

- **Is it possible to register Clients from other countries?**

Yes, you can.

- **Can Clients buy products from the Regional Center?**

Yes, they can. To do this, it is necessary to tell whether client ID or phone number.

- **How long is the Partner fixed in the system after activation for 25PV?**

Activity of 25 PV allows the Partner to remain in the system for the next 6 periods

- **Will Partners who are pre-canceled after closing of the period JUNE become Clients?**

Yes, Partner Agreements that are inactive for the sixth month in a row in June will become Client Agreements.

- **Who is registered as a Partner, but wants to become a Client, how to register him under the loyalty program?**

The Partner Agreement can be transferred to the Client Agreement only after six periods of inactivity or in the absence of activation after two periods (if the Partner is a newbie and has not made a single order), but the Partner can participate in the loyalty program and receive a Loyalty Bonus without switching to Clients

- **If one logged in as a Client and is making an order for 50 PV, will one automatically become a Partner?**

No, the Partner / Client retains his status, regardless of the purchase amount. If the Client wants to become a Partner, you just need to send him an invite link or register him yourself via My Office

- **The invite and referral links will be available for the Partner when activated for 50 PV or for 25 PV?**

Links will be available upon activation from 25 PV

- **Which one is be better and more profitable to register? Partner or Client?**

We register one as a Partner if a person is interested in our business and working with the network. If a person wants just to buy and use our products, you can register him/her as a Client

- **What does 25 PV activation offer?**

Activation for 25 PV allows the Partner to keep his partnership agreement active and participate in the Loyalty Program, receive a Loyalty Bonus and register Partners and Clients (invite and referral links are available)

- **What is better - activating a newbie for 25 or 50 PV?**

Activation for 25 PV allows the Partner to keep his Partner Agreement active and participate in the Loyalty Program, receive a Loyalty Bonus and register Partners and Clients, Activation for 50 allows the Partner to receive network bonus

- **How do I convert my Partners to Clients?**

Transfer of the Partner Agreement to the Client status is possible after six periods of inactivity. The only exception is a newbie who has not made a single order, in this case the Partner Agreement will become a Client Agreement after two periods

- **How do I convert my Client to Partner?**

You can send your Client an invite link or register a Partner yourself. The client agreement is canceled automatically

- **Are funds kept on the accounts of the Partner who has transferred to the Client?**

Yes, when switching to the Client status, the Partner retains all his funds and gift bonuses - they will be transferred to his Client's gift account. An exception is the travel account - when the Partner is transferred to the Client status, it will be deleted

- **Is it possible to re-register a Partner who wants to become a Client?**

If the Partner wants to become a Client, he may not do the established activity for 6 periods, then his Partner Agreement will automatically go to the Client. Any re-signature is prohibited by the Company Standards.

- **If a partner "burned out" and became a Client, and then is making a large purchase volume, will he/she automatically transferred back to Partners?**

No, there is no automatic transfer from Clients to Partners. The Client decides independently on the transition to the status of a Partner by concluding a Partner Agreement